## Appendix E: Examples of Resident Requests for Bike Hangars

"I am a resident on Dunster Gardens and live in a first floor flat. We have no outdoor space and our flat is cramped and small. This makes bike ownership for me impossible as I have nowhere to safely store a bike. My five year old daughter is a very keen cyclist - she loves cycling to school and enjoys riding on the weekends. She has just upgraded her bike but it is now very big to store in our home. Because of the lack of space, neither myself nor my 14 year old Autistic son are able to own bikes which limits the opportunities in which my daughter is able to use hers. I am really keen to own a bike and would like to use the car less by cycling to work. I am also keen for my son to get into cycling again as it is one of the few forms of exercise he can manage with a degree of competency but has been unable to enjoy since he was about 8/9 due to the lack of space to store a bike.

I have recently seen several bike hangers in Brent - One on Tennyson road I believe? And another one by Willesden sports centre. I think these are an excellent idea and am writing to ask if we can please have one on Dunster Gardens? I know that I for one would definitely sign up for the scheme and I am sure that many other residents would too. Many of the properties on the road and surrounding roads are Victorian flat conversions and space inside is very limited. Most flats have no access to gardens and being so close to Kilburn highroad, there is a relatively high crime rate and bikes I have seen stored outside (secured to lampposts etc) are often vandalised or stolen.

Is installing a bike hanger possible? Is there a process I have to follow to request for one to be installed? I am really keen to cycle and reduce my carbon footprint as well as encouraging my children to use bikes as a preferred mode of transport. It is also a fantastic way to stay fit and healthy! I know that there are costs involved in occupying spaces within these hangers but I for one would be more than happy to pay for three spaces.

Please let me know if installation of a bike hanger on Dunster Gardens is possible? It is a dead end street which makes it a perfect space I believe for one of these hangers to be installed."

"I live in an upstairs flat on the Clement Close estate, sharing with three other adults. We all cycle regularly and between us have five bikes but nowhere to safely store them. Although there is a cycle rack on the estate it is not secure: bikes left here have been vandalised or stolen and my flatmates and I have all had our lights stolen from our bikes at least once while they have been locked in the rack. My flatmates and I alone would almost fill a hangar, and we would all be more than happy to pay for the security of knowing that our bikes are safe."

"I would like to apply for Brent Council to install a bike hangar (secure bicycle storage on street) in Hartland Road. NW6. There are three bike hangars in nearby roads (Tennyson Road, Hazlemere Road and Malvern Road) however they are all full

I have sent leaflets to my neighbours and I have support for the hangar which I can share.

This would be a great service to the community, would keep our bicycles secure and keep the streets tidy."